

PHOTO-STAT, LP  
120 S Briery Rd  
Irving TX 75060

Telephone: 972-399-0914

Facsimile: 972-399-0960

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Dear Patient/Patient Guardian:

Photo-Stat, LP is a regional medical record copying service which has been processing requests for medical records for over 20 years. Our service has been enlisted to handle the release of all medical records for Dr. Robert Duhaney.

A fee of \$33.80 is being assessed by Photo-Stat, LP for the copying and transferring of medical records regardless of the recipient. Please complete the attached authorization and send in with payment. You can make checks/money orders payable to Photo-Stat, LP, or complete the attached credit card form. Once payment is received, please allow 7-15 business days for the recipient to receive a copy of your records. **Please note that we do not copy or send medical records until invoice is satisfied.**

If you need additional information or want to check the status of your previously submitted request, you may visit [www.photostat.org](http://www.photostat.org). Click Patient Portal, scroll to the bottom, complete form and submit. We will reply by the end of the business day.

If you have any questions or need further assistance please do not hesitate to contact 972-399-0914, any customer service representative can assist you.

Thank you,

PhotoStat

**AUTHORIZATION FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION**

I hereby authorize: QuestCare / Dr. Robert Duhaney (Facility Name)

1708 Coit Road Suite 230 (Facility Address)

Plano, Texas 75075 (Facility City/State/Zip)

To Release To: \_\_\_\_\_ (Recipient Name)

\_\_\_\_\_ (Street Address)

\_\_\_\_\_ (City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip)

Telephone Number \_\_\_\_\_ Fax No. \_\_\_\_\_

Email Address \_\_\_\_\_

**The following information from the medical record of:**

Patient Name: \_\_\_\_\_ (first, last) Date of Birth: \_\_\_\_\_ (mm/dd/yyyy)

Social Security No: \_\_\_\_\_ Date(s) of Treatment: \_\_\_\_\_ Telephone \_\_\_\_\_

Patient Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

**Information to be released:**

- Discharge Summary                       History & Physical                       Operative Record                       Pathology Report
- Laboratory Reports                       Consultation Reports                       EKG/ECHO                       Blood Type
- ER Records                       Progress Notes                       Radiology reports                       Radiology films/CD
- Complete Chart                       Abstract/Basics                       Face Sheet                       Itemized Bill

Other (specify) \_\_\_\_\_

**The information specified above is to be released for the following purpose:**

- Treatment/Consultation                       Patient Request                       Billing or Claims                       Attorney                       Social Security
- Other (specify) \_\_\_\_\_

**Substance Use/Abuse Treatment, Psychiatric, Genetic Testing, and/or HIV/AIDS Records Release**

Federal and State law requires specific authorization from patients to release sensitive information. I understand that if my medical or billing record contains information in reference to drug, tobacco and/or alcohol use/abuse, psychiatric care, genetic testing, sexually transmitted disease, Hepatitis B or C testing, HIV/AIDS (Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome) testing and/or treatment, and/or other sensitive information, I must specifically agree to its release by checking Yes or No in the appropriate box. (TX HB 300)

- Substance use or abuse treatment...                       YES-Disclose     NO-Do not Disclose.
- Psychiatric Care and/or mental health records...     YES-Disclose     NO-Do not Disclose. Genetic
- Testing...                       YES-Disclose     NO-Do not Disclose.
- HIV/AIDS testing and/or treatment...                       YES-Disclose     NO-Do not Disclose.

**Time Limit and Right to Revoke**

I understand this authorization will be valid for 180 days from the date signed to release any records created up to the date of signature unless revoked prior to that time or unless otherwise specified as follows. Any records created after the date of this authorization will require a new authorization. I desire this authorization to be in effect until \_\_\_\_\_ (expiration date/ event). Except to the extent that action has already been taken in reliance on this authorization, at any time I can revoke this authorization by submitting a notice in writing to the facility Privacy Officer at the above address.

**Authorization and Re-disclosure**

I understand that this authorization is voluntary and I may refuse to sign this authorization. I further understand that my health care and the payment of my healthcare may not be conditioned on whether I sign this authorization form. I understand the information disclosed by this authorization may be subject to re-disclosure by the recipient and will no longer be protected by federal and state privacy regulations. I authorize the medical facility to use and disclose the protected health information as specified above. I further understand that a reasonable copy fee may be charged for reproduction of record copies and/or CD's. A copy or facsimile of this authorization is as valid as the original.

**Preferred method of Reproduction:**  CD  Email  Paper - We will try to accommodate preference where practicable.

\_\_\_\_\_  
Signature of Patient or Legal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authority to sign If not Patient (Documentation may be required)



Medical Records Service

## Credit Card Payment Form

THIS SECTION TO BE COMPLETED BY CARDHOLDER

Patient Name: \_\_\_\_\_

REQ #: \_\_\_\_\_ Amount on invoice: \$ **33.80** \_\_\_\_\_

PLEASE PRINT

Cardholder Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

CVV2 (Last 3 digits on the back of the card): \_\_\_\_\_

Type of Card: ( ) VISA ( ) Master Card

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please allow 7-15 business days to receive medical records

**Fax form AND copy of request letter to: 972-399-0960  
or mail to: Photo-Stat, LP, P.O. Box 154385., Irving, TX 75015**

**We also accept checks or money orders.**